

Navigating the process for accessing medical and behavioral health services for the children and families we serve can sometimes be confusing and difficult. We would like to be a resource for you in that process!

### **Do you know how to access medical and dental services for non-TennCare eligible children and youth?**

You can access **medical and dental services** for undocumented youth and youth placed in a YDC using the *Health Services Authorization for Non-TennCare Eligible Form* (CS-0533). The form and form instructions can be accessed on the Forms & Documents page of the intranet [here](#).

If you are having trouble identifying a provider that will accept form CS-0533 we can assist. Please contact [Shannon.M.Patterson@tn.gov](mailto:Shannon.M.Patterson@tn.gov) if you have an undocumented youth on your caseload to receive assistance building a Medical Provider Network (MPN).

The form can only be used for **medical and dental services** for undocumented youth and youth placed in a YDC. If you are having issues accessing services for children/youth that are neither undocumented nor placed in a YDC, please contact your regional Health Advocate Representative.

If you are trying to access **behavioral health services** for youth in either of these categories, you **should not** utilize this form. Instead, you will need to enter a Case Service Request (CSR) in TFACTS and route it through your regional fiscal unit.